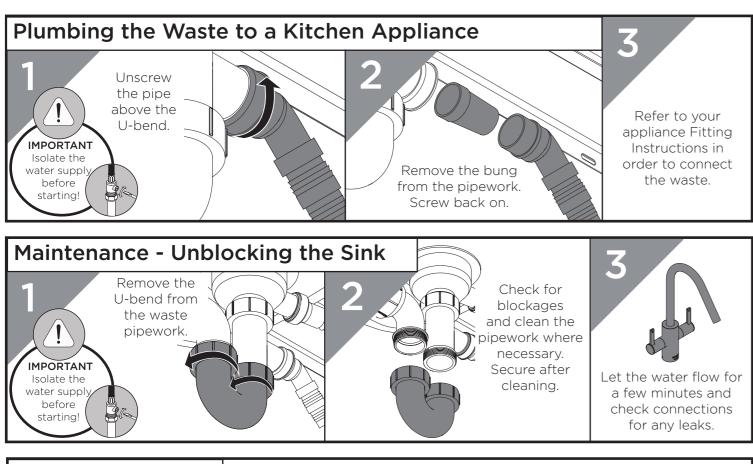


## **General Cleaning**

Bristan products are made from high quality stainless steel, or glass conforming to BS EN 12150. Your sink should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and dried with a soft cloth. Any residues from soap, food, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar. Avoid scraping the sink basin or draining board with utensils or dropping heavy/sharp objects on to the sink surface. Do not place hot objects directly on to the sink.



Trou	blesh	ooting
	NICOIL	

Symptom	Cause(s)	Remedy
Sink is leaking	Loose waste connections	Check waste connections for any leaks, ensuring all O-rings are in place.
	Seal around the sink edge/plug lets water through	Add extra silicon sealant to those edges to ensure a water tight seal.
	Sink leaking from the overflow	Check the overflow seal and connections for damage. Ensure the screw is tightened.
Water isn't draining from the sink	Sink is blocked.	Refer to the Maintenance Section for Unblocking the Sink. If no blockage is found in the waste pipework, please contact your local Plumber for guidance.
Clamps do not grip the worktop	Worktop is under 30mm	Use a strong material e.g. wood to place under the worktop in order for the clamps to grip.
Wobbly Tap/ Sink is Flexing	Tap grub screws are not tight enough at the base	Ensure the grub screws are fully tightened against the base. See your EasyFit Tap Instructions.
	Extra security may be required to support the tap base.	Refer to the Alternative Installation steps in order to wfit the Reinforcing Plate.

Notes

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/guarantees.



